

Network News

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Important Breakthrough For Companies Who Absolutely MUST Have Phone, E-mail and Internet Access 24/7/365, OR Companies Who Need Internet Access To Remote Locations Where DSL and Cable Won't Go:

New Satellite-Based Internet Connection Allows Companies To Maintain Phone, E-mail, and Internet Connections Even After The WORST Hurricanes, Storms, Floods, and Other Disasters — AND Provides Internet Access To Remote Offices

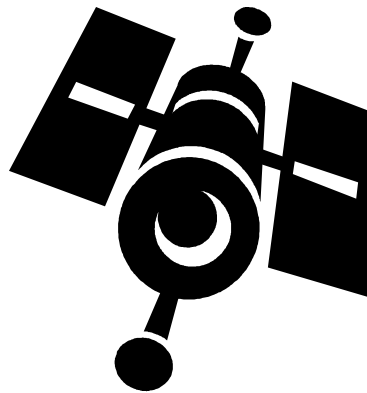
Thanks to a new breakthrough in broadband Internet technology, we are now able to provide our clients with a reliable backup to phone, e-mail, and Internet connectivity that cannot be shut down by hurricanes, floods, or other natural disasters.

Satellite Internet does not use telephone lines or cable systems, but instead uses a satellite dish for two-way (upload and download) data communications. Upload speeds vary from 200 kbps to 512 kbps, and download speeds vary from 1000 kbps to 2048 kbps.

Your Phone and Internet Won't Go Down!

While the destruction of New Orleans made headlines around the world, many areas in Mississippi also suffered from the same fate. Businesses in and around Hattiesburg—which was not one of the worst areas affected—were without phone and Internet access for days, even weeks.

That is why we are so excited to offer satellite connectivity to our clients; it provides a backup to their main DSL, cable, or phone lines during an outage, and it's the only option for phone and Internet when poles, towers, and other land-based communication lines get knocked out.



Goes Where DSL And Cable Won't!

Another benefit of satellite Internet access is that it will allow you to have Internet, phone, and e-mail communications to remote locations where DSL and cable aren't available.

For example, Denbury Resources recently invested in this technology so they could have Internet access at various locations where they monitor and process gas and oil. For them, satellite is the only way to have broadband Internet connectivity to these locations.

What Type Of Company Is Satellite Best Suited For?

Continued on back page...

The Lighter Side:

Communication

These foreign companies are communicating in English; or at least trying to...

In an East African newspaper: A new swimming pool is rapidly taking shape since the contractors have thrown in the bulk of their workers.

In a Rome laundry: Ladies, leave your clothes here and spend the afternoon having a good time.

In a Czechoslovakian tourist agency: Take one of our horse-driven city tours. We guarantee no miscarriages.

An advertisement for donkey rides in Thailand: Would you like to take a ride on your own ass?

In a Tokyo bar: Special cocktails for the ladies with nuts.

Two signs from a Majorcan shop entrance: English well talking. Here speeching American.

From a brochure by a car rental firm in Tokyo: When passenger of foot heave in sight, tootle the horn. Trumpet him melodiously at first, but if he still obstacles your passage, then tootle him with vigor.

At a Budapest zoo: Please do not feed the animals. If you have any suitable food, give it to the guard on duty.

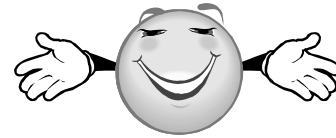
In a Tokyo shop: Our nylons cost more than common, but you'll find they are best in the long run.

In the window of a Swedish furrier: Fur coats made from your own skin.

In an office of a Roman doctor: Specialist in men and other diseases.

Please Help Us Welcome Our New Clients!

We love our customers and truly appreciate the trust and confidence they show in us by allowing us to serve them.



This month, we want to say a special "thank you" to the following new clients:

Donnie Doleac
Doleac Electric Company
1120 Finlo Drive
Hattiesburg, MS 39403

Mac McAlpin
A1 Tire Center
219 Ellisville Blvd.
Laurel, MS 39440

Larry Ponder
Temple Baptist Church
1508 Hardy Street
Hattiesburg, MS 39401

Michael Gervais
Pearl River County
200 South Main Street
Poplarville, MS 39470

Cynthia Alexander
Hood Industries
P.O. Box 17317
Hattiesburg, MS 39404

Consumer Alert: Dell & Apple Recall Millions of Laptops That Could Suddenly Burst Into Flames!

Dell recently issued a recall of 4.1 million Sony-made laptop batteries sold between April 2004 and July 2006 because of a fire-hazard risk.

Following Dell's announcement, Apple has also issued a recall for 1.8 million laptop batteries for the same reason: the batteries can overheat and cause the laptop to ignite. If you own a Dell or a Mac laptop, check to see if your battery

is on the recall list. If it is, remove the battery and run the laptop from an electrical outlet until you receive a free replacement.

If you own a Dell laptop, go to: www.dellbatteryprogram.com You will be prompted to enter the product number written on the inside of the battery. If you own an Apple laptop, go to: www.apple.com and type "battery recall" in the search option.

Help Us Grow and Get a FREE Steak Dinner for Two!

Thanks to loyal customers like you, NetBase is growing faster than ever! We certainly could not have done it without the help of our customers referring their friends and colleagues. That's why we'd like to thank you for your referrals with a delicious steak dinner for two at Conestoga. All you have to do is refer to NetBase a business owner or IT Manager who is looking for any of the services we offer (see back page of this newsletter). As a token of our appreciation, we'll send you a gift certificate to have dinner on us. To send us a referral, call Kenny direct or simply tell your friend to mention your name when they call.



WARNING:

If Your Computer Starts Making This Sound, Turn It Off Immediately!

Forget about the cost of computers, processors, storage, and monitors -- the most important and valuable part of any computer network is the data it holds.

If your hard drive starts to make a clicking sound – or if you hear a grinding, tapping, or metal scraping sound—you should turn your computer off immediately and call us!

Here's why:

Hard drives spin at an extreme speed - from 7,200 to 15,000 revolutions per minute. If you experience a sudden hardware failure, extensive damage can occur in a *very* short period of time. Not only will your hard drive be toast, but you run a high risk of erasing all of the data it contains.

The “Click of Death” To Your Computer Network

Should data loss occur, it could take days – *even weeks* - to recover your data, re-install your applications, and restore your network back to normal, and that's not even taking into consideration the exorbitant fees data recovery specialists charge.

While everyone knows that spam, viruses, and hackers are a threat to your company, many people don't realize that a failed hard drive or faulty computer equipment can also erase your data.

These mechanical magnetic storage devices are extremely susceptible to failure from head crashes, circuit board shorts, electrostatic shocks, power surges, and overheating. All of these events can leave you without your data for days, and with no other option but to send your hard drive to a very expensive data recovery professional or lose days, weeks, even months of data that will require many hours of hard work to replace. Fortunately, there is a very simple and easy way to prevent

this from happening to you.

Our NetAdmin Service Will Ensure Your Network and Data Can Be Restored Quickly and Painlessly

The best way to recover from a hard drive failure or network disaster is to prevent it from happening in the first place. Unfortunately, the vast majority of businesses do NOT regularly maintain and monitor their systems. When a hard drive fails (or any other unexpected disaster happens), they experience crippling data loss, downtime, and incur exorbitant costs.

We all know that an ounce of prevention is worth a pound of cure.

That's why we offer our NetAdmin services. For a low, monthly fixed fee, we will monitor and maintain your network to:

- Ensure the security of your data.
- Protect against viruses, spyware, and hackers.
- Check your data backups.
- Maintain critical security patches and updates.
- Alert you to hardware failures before they damage your network and erase your data.

Call Before September 30th For A FREE Network Evaluation

If you simply cannot work without access to your data AND if keeping your data safe is important to you, then give us a call before September 30th for a **FREE Security Check and Evaluation**. We'll come onsite, review your network, check your hardware, and look for hidden problems—no strings attached, and no obligation to buy anything!

Call Kenny Lance at: 601-264-1606 ext. 101

E-mail: kenny@ntbol.com

NetBase Technologies

5 Shoreline Blvd.
Hattiesburg, MS 39402

Phone: 601-264-1606
Fax: 601-264-2420

South Mississippi's Most Trusted Provider of Network Service and Support



Services We Offer:

- Small Business Network Support
- Network Design & Implementation
- Thin Client Networks
- Disaster Recovery
- Virus Protection & Removal
- Network Security
- E-mail & Internet Solutions
- Document Imaging
- Wireless Networking
- Thin Client Computing
- Virtual Private Networks (VPN)
- Spam Filtering
- Storage Solutions
- Voice over IP Phone Systems
- Satellite Based Internet

**All Our Work Is
Backed By Our
100% Money-Back
Guarantee:**

**We Will Do Whatever It
Takes To Make You
Absolutely Thrilled
With The Work
Performed or it's FREE**

Satellite Internet continued from front page...

There are two types of companies this is designed for. The first are companies that cannot afford to be without phone and Internet connectivity after a natural disaster or terrorist attack. This would include hospitals, civil defense agencies, and "safe places" like churches.

As stated above, this is also ideal for companies with remote locations where other broadband access options such as DSL, frame relay, private line, or cable aren't available.

Are There Any Downsides To Satellite?

Satellite can be a great option for some companies, but it's not a perfect option for everyone. Just like satellite TV, your connection may have some interference during a storm, but once the storm is over, you'll be up and running when other networks are down. Satellite also costs more to install than cable or DSL.

That's why we recommend it as a backup to your main cable or DSL connection. Of course, if cable or DSL is not available, it may be your only solution.

How To Learn More About Satellite Internet Access For Your Business

If you want to learn about satellite Internet for your organization, or if you just have a few questions, don't hesitate to give us a call!

NetBase Investments

NetBase Technologies is constantly investing in employee education and certification so we can provide outstanding service for our customers and offer the latest in technological advancements.

Cliff Wilberding, Project Manager, attended two conferences this summer.

CompTIA Breakaway in Orlando is considered the IT industry's premier educational event. Cliff was a VIP guest and spent four days meeting with executive level representatives from vendors such as Hewlett-Packard, Cisco and Intel.

The **TechSelect Partner Conference** in Chicago highlighted a Technology Showcase allowing him to explore new business opportunities and trends for the upcoming year.

Cliff also attained the **Cisco Sales Expert** certification last month.

Blake Stuart, Network Engineer, spent a week in Jackson at the CCNA boot camp. He is preparing to take the exam to become a **Cisco Certified Network Administrator**.

David Purser, Senior Network Engineer, and **Robert Bonie, Jr.**, Network Engineer, completed a three day training class in New Orleans with **Ground Control Business Grade Satellites**. They are now certified installers of both stationary and mobile internet satellite systems.